

Child Care Online Registration Support

May 2026



Please scan the code above to visit our online **Child Care Directory!**

Thank you for choosing our YMCA child care!

Please meet our Administration Team, who are available to assist you with any questions regarding your online registration account:

Lynn Buchelt and Brooke Alker – Child Care Administration Team

Please see chart below for contacts

Matthew Yao – Manager of Child Care Administration

Email: matthewyao@oakville.ymca.ca

If you experience any difficulties accessing the online portal or require support with your registration account, please do not hesitate to reach out to our team.

<p>Brooke Alker <i>Administrator, Child Care</i> 905-845-5597 ext. 2330 ChildCareAdministrator2@oakville.ymca.ca</p>	<p>Lynn Buchelt <i>Administrator, Child Care</i> 905-845-5597 ext. 4030 ChildCareAdministrator1@oakville.ymca.ca</p>
<ul style="list-style-type: none"> • Abbey Lane • Captain R Wilson • Dr David R Williams • Emily Carr • Falgarwood • Forest Trail • Holy Family • Mordon • Munn’s • Oakwood • Our Lady of Peace • Palermo • Post’s Corners • River Oaks • St. Bernadette • St. Joan of Arc • St. Michael • St. Nicholas • Sunningdale • Waterford • West Oak 	<ul style="list-style-type: none"> • E. J. James • Eastview • Gladys Speers • Harvest Oak • James W. Hill • Joshua Creek • Maple Grove • Montclair • Mother Teresa • New Central • Oakville Trafalgar • Oodenawi • Pilgrim Wood • Pine Grove • Sheridan • St. Andrew • St. Dominic • St. John Paul • St. Luke • St. Mary • St. Matthew • St. Marguerite • St. Vincent

TRANSFERS

Need to transfer from one YMCA location to another?

Simply contact your child care director or supervisor to make your request.

CHANGES

Need to change a program component or days of care?

Simply contact your child care director or supervisor to make your request.

WITHDRAWALS

Please note that we require two weeks’ written notice for program cancellations.

This allows the YMCA to adjust your payment schedule accordingly and in a timely manner. Please contact your child care director or supervisor for assistance.

Please refer to the **Pre-Authorized Payment Plan** for more information about NSF payments, refunds, and receipts.